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| **Invites Proposals for Contact Center Modernization & Support Vide RFP No: NICL/IT/RFP/14/2024/Contact\_Center\_Modernization\_&\_Support****Detailed RFP will be available at** <https://nationalinsurance.nic.co.in>, https://eprocure.gov.in and [https://](https://www.tenderwizard.com/NICL)gem.gov.in between **14th June 2024 to 5th July 2024 (12:00 noon).** Fully completed proposals may besubmitted **on or before 1.00 PM of 5th July 2024** at National Insurance Company Limited, Head Office, 1st Floor, IT Dept., Premises No. 18-0374, Plot no.CBD-81, Rajarhat, New Town, Kolkata-700156. The bids will be opened **at 3.30 PM onwards on 5th July 2024.**Please visit the above websites at regular intervals for clarifications/amendments/corrigendum. |